



Scribe Augmented Document Remediation Cloud Data Sheet

Purpose

Scribe Augmented Document Remediation Cloud provides automated document accessibility remediation for organizations of all sizes. It is designed primarily for documents that are not highly confidential, including documents on public websites.

For highly confidential documents that must remain on-premises, please inquire about the Scribe Augmented Document Remediation Cloud Appliance or Scribe Augmented Document Remediation for Desktop.

Document conversion interfaces

Scribe Cloud provides two primary interfaces for performing document conversions: a web interface and an API.

The web interface can be accessed directly by Scribe customers, and can also be embedded in customer websites via a JavaScript snippet. We also provide an add-in for SharePoint.

Web interface

A Scribe Augmented Document Remediation Cloud customer can initiate conversion of a document through the web interface as follows:

- The customer authenticates with the Scribe Augmented Document Remediation Cloud as described below.
- The customer selects a document to convert, by either selecting a file on their device or entering a document URL.
- The customer can optionally adjust settings for output formats, such as the text-to-speech voice, braille translation table, and whether to produce large print.
- The customer presses the “Import” button to begin document conversion.

Alternatively, if the customer has embedded the Scribe JavaScript snippet on their website, then for each link to a supported document type on the website, Scribe will insert a link labeled “Convert with Scribe” next to the normal link to the document. When an end-user of the customer’s website activates that link, Scribe will convert the document, if it hasn’t already done so.

In both cases, the user can interactively view the converted document and request additional formats.

If the original document is in a page-based format such as PDF and is longer than 5 pages, Scribe will first produce a preview of the first 5 pages, so the user can view a sample of the converted output before requesting the full conversion.

If the user wants the document in HTML, Tagged PDF, EPUB, DAISY, RTF, Braille, large print, or TTS audio MP3 they can activate a link in the desired format. Scribe will then perform the conversion on-demand, and the user can download the result.

For the audio option, the user can also listen to the result directly in the browser or download to a mobile device.

The Scribe Augmented Document Remediation Cloud API

To enable high-volume document conversions integrated with existing workflows, The Scribe Augmented Document Remediation platform provides an API. We provide documented, ready-to-use API client libraries for Java, .NET, Python, Ruby, Node.js, and Go.

The API is based on the GRPC universal API framework, so clients for other languages can be easily developed.

Authentication for the API is done with a token that the user can generate through the web interface.

Authentication

Scribe Augmented Document Remediation Cloud supports password free authentication by sending a link to the user's email address or phone number. A user can also link their Scribe Cloud account to their Google, LinkedIn, or Microsoft account, to make it easier to sign in on a new device using one of these third-party identity providers.

Registration with the Scribe Augmented Document Remediation Cloud is only needed if the user would like the service to notify them when a conversion is finished.

Notifications

Customers and end-users of customer websites can choose to receive a notification when a document conversion is complete.

Scribe Augmented Document Remediation Cloud sends notifications via email or SMS text. To receive notifications, the user must first verify their email address or mobile phone by activating a link in an email or entering a verification text message code sent by Scribe Augmented Document Remediation Cloud.

Data retention

Scribe Augmented Document Remediation Cloud is not designed to provide long-term document storage. By default, Scribe Cloud removes a document 3 days after it was imported. A customer may also remove any document at any time.

Infrastructure

The primary public instance of Scribe Augmented Document Remediation Cloud is hosted on Amazon Web Services in the US East 2 (Ohio) region. Additional instances of Scribe Cloud can be created in other locations on request at an extra charge, to satisfy the data sovereignty requirements of enterprise and government customers.

Scribe Augmented Document Remediation Cloud uses a VPC with limited Internet exposure to control access to its internal infrastructure. Documents are stored in a private Amazon S3 bucket.

More Information

For more information about the Scribe Augmented Document Remediation platform, please visit the Pneuma Solutions web site, www.pneumasolutions.com or [call us at 305-720-3639](tel:305-720-3639).



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